

LAB TURNAROUND TIMES

In-Lab Working Times = **Monday - Friday** CLOSED ON BANK HOLIDAYS

Turnaround time starts from day of booking in



When booking patient appointments allow time for postal and delivery services



Crown & Bridge

	Analogue	Digital
All Ceramic/Zirconia/Full Metal	8 Days In-Lab	5 Days In-Lab
Porcelain Fused To Metal (PFM)	8 Days In-Lab	7 Days In-Lab
Laminates	6 Days In-Lab	5 Days In-Lab
Clear Aligners	10 Days In-Lab	10 Days In-Lab
Implants*	10 Days In-Lab	10 Days In-Lab



Prosthetics

	Economy	Premium/+
All Acrylic Stages**	8 Days In-Lab	4 Days In-Lab
Chrome Try In*	-	9 Days In-Lab
ComFlexin Finish*	-	14 Days In-Lab
Repairs* (Delivery)	-	Next Day
Repairs* (Postal)	-	1 Day In-Lab
Additions*	-	1 Day In-Lab

Turnaround times may be extended for cases featuring one or more of the following:
4+ units, non-homogenous materials or multiple material types.

* Please allow extra time for complex cases ** Postal charges (per stage, per job) apply

CASE CHECKLISTS

AVOID LAB WORK DELAYS

BEFORE SENDING ANALOGUE CASES

- ☐ Dentist Name & Practice Details
- ☐ Service Level
(Economy, Premium or Premium+)
- ☐ Shade & Restoration Type
- ☐ Material
- ☐ Staple Docket Outside the Job Bag, Above the Seal

Please note: Analogue cases have a longer turnaround time on most case types. See chart overleaf.

BEFORE SENDING DIGITAL CASES

- ☐ Dentist Name & Practice Details
- ☐ Service Level
(Economy, Premium or Premium+)
- ☐ Shade & Restoration Type
- ☐ Material
- ☐ Avoid Objects Obscuring Scan
(e.g. cheek, tongue)
- ☐ Check for Data Holes
(around prep and adjacent teeth areas)
- ☐ Ensure Bite Is in Occlusion

Sharing A Digital Scanner?

Please ensure the prescribing dentist is listed in the notes so we can avoid any billing mistakes or delays due to misdirected case queries.

Download Our Scanning Protocol ►

Digital Queries:

digital@costech.co.uk

